



ReservationAssistant

Spa & Activity Management Software

Resources are limited - Ideas are not

Reservation Assistant

Discover the software that has all the activities of your sports and wellness business under control: Reservation Assistant schedules appointments, requests trainers, highlights available time slots, and uses apps as new marketing tools. We have given our best to come up with this easy-to-use software and its numerous practical functions.

Spa & Activity Reservation

All in one for sports and wellness. Organize all your resources and reservations with just a single tool! You will see right away: Reservation Assistant saves you a lot of time and improves your efficiency.

Staff Scheduling

Reservation Assistant provides the right support with templates and functions. Simply define vacation times, times off and breaks for every staff member – just as you need it.

Package Reservation

Entering just one activity into a system is easy. But, what happens with an entire package? Even larger packages with a wide range of products and services are not a problem for our software.

Point of Sale & Retail

Full system integration ensures that our Point of Sale Module is well connected. Whatever the season, it knows the right price of a specific service and calculates the commission for employees.

Table Reservation

Little things can make a big difference. Our software not only reserves tables for your guests, it provides you with a reservation plan that graphically illustrates the layout of your restaurant.

Gift Certificate Management

Gift certificates and vouchers are a real opportunity to increase sales. Reservation Assistant helps you make the most out of this popular idea. Our module assists you – from issuing a gift certificate to guests redeeming it.

Stock Control

Our module for stock control makes it pretty easy for you to manage your shop's merchandise: using a bar-code scanner, you simply scan and record all articles purchased and take stock.

Membership Management

Reservation Assistant gives your creativity free reign. It allows you to illustrate entirely different scenarios: fee structures, discounts, time frames, promotional offers for new members, and much more.

Customer Relationship Management

Successful hospitality companies know their customers! Which packages do they book? How much do they spend? Using this knowledge, you can pinpoint your marketing campaigns and activities.

Golf Management

Our solution for golf courses can do more than just book tee times. Each flight is color-coded – you will see at a glance whether a specific tee-off time allows for any other players to begin their round of golf.



Add-Ons for Sales

Take new directions with sales and marketing. With our add-ons you expand your sales channels:

Web Shop, mobile apps and Facebook become the new point of sale.

More sales – quite easy – with no additional effort.



Webshop & Online Reservation

Internet sales are booming. Using our standard Web Shop, you are ready to go: with very little effort, our solution can be customized to your needs and integrated into your own website via iFrame. The result is a fully-fledged web shop with a direct payment connection.



In Facebook Booking App

Use Facebook for more than just idle chitchat. Our App takes you one step further in your communication with customers: simply integrate our add-on into your Facebook page – customers are then able to use it to book treatments, purchase products or gift certificates.



Mobile App

Make full use of mobile business opportunities. Our Web App offers the right choices: via Smartphone or tablet your guests can book spa treatments, purchase wellness products or vouchers as a giveaway, which are then emailed to the recipient.



Digital Signage

Digital Signage is the perfect solution for an efficient in-house marketing system. It allows you to freely manage and optimally book times available for treatments and activities. Screens placed in the lobby and in-room TV discreetly inform about the latest offers which your guests can choose at leisure.



Wellnessbooking.com

From spa getaways to a Shiatsu massage – more and more people consult the Internet for the latest wellness packages. Our cooperation partner Wellnessbooking.com provides the perfect platform: its clearly structured wellness search engine finds the best offers in the entire DACH region (Germany, Austria and Switzerland).





ClubAssistant

Membership Software

With the Club Assistant, we provide our customers with a complete solution package for up-to-date fitness club management. From members' check-in and turnstile access control to rental management, accounts receivable and Web contract creation, the Club Assistant simplifies work and aligns resources in the most optimal way possible.

Its 120 interfaces guarantee a seamless integration of our solution with the existing software framework of any company.

Software in top form

- ✓ **Membership Management**
- ✓ **Access Control**
- ✓ **Promotions**
- ✓ **Accounts Receivable Management**
- ✓ **Rental Management**
- ✓ **Support 24/7**



App for tablets



The Assistant Company

Customers

L!NDNER
HOTELS & RESORTS



HYATT
RESORTS


GRAND RESORT
Bad Ragaz



RUPERTUS THERME
SPA & FAMILIEN RESORT · BAD REICHENHALL

ELEMENTS



ASPRIA
Be More

„Our award-winning LOISIUM Wine & Spa Resort in Langenlois has been working with The Assistant Company for years. The Reservation Assistant offers the ideal technology for our Aveda Destination Spa. The software helps our spa employees manage all tasks that are carried out behind the scenes. Therefore, they have even more time to personally take good care of our guests and be attentive hosts. The long cooperation with The Assistant Company was the reason why we also chose the voucher module and the web shop. Our new LOISIUM Wine & Spa Resort in the south of Styria, which opened in June 2013, was also equipped with the TAC software in order to provide the perfect LOISIUM Wine & Spa Feeling. We are extremely satisfied with the TAC software.”

Mag. Susanne Kraus-Winkler / Loisium Hotelmanagement & -Entwicklungs GmbH

„We have been working with The Assistant Company since 2003 and so far, we have only had positive experiences with the Reservation Assistant system. Our IT system landscape is very complex and has grown steadily over the past few years. Reservation Assistant is one of our most important IT solutions and it has grown with us. We use Reservation Assistant to manage guest activities throughout our resort. This includes the Spa, the Medical Center, the Thermal Bath, two golf courses and six restaurants. The Assistant Company's system also helps us manage our voucher sales and contract management. The ability to manage all our guests' activities with a single system significantly improves our ability to provide the exceptional service our guests expect from us.

At the same time, we have lowered our administrative costs.”

Ronny Schieler / Grand Resort Bad Ragaz

Reservation Assistant Modules & Add ons



Webshop



Facebook Booking App



Digital Signage



Mobile App



Wellnessbooking.com

TAC Informationstechnologie GmbH

Schildbach 111 | 8230 Hartberg | Austria
T: +43 3332 6005 990 | F: +43 3332 6005 950
office@tac.eu.com

Offices

Am Ökopark 10a | 8230 Hartberg | Austria
Gasometer A, Guglgasse 6 266 | 1110 Vienna | Austria
1007 Church Street, Suite 401 | Evanston, IL 60201 | USA